

MOST IMPORTANT

From

The Director,
Social Justice & Empowerment Department,
Haryana, Chandigarh.

To

Deputy Commissioners,
Ambala, Bhiwani, Faridabad, Fatehabad, Jind, Kaithal, Karnal,
Kurukshetra, Mewat, M/garh, Palwal, Panchkula, Panipat, Rewari,
Sirsa and Sonipat.

No. 14473-88/EBT/SJE/2011
Chandigarh, dated the July 7th, 2011.

Sub.: Disbursement of pension through banks – deployment of CSP

The schedule of deployment of Customer Service Points (CSP) indicating location and days of the week has been provided to you by the Business Correspondent of the Bank. A copy of the schedule of the CSP is also sent to you at your Email Id by this office. Please go through the schedule and if some changes are required, you may do so by an order in writing. The schedule revised by you may be sent to the Business Correspondent (BC) and to the undersigned. The names and contact details of district coordinator, cluster head and state head of the Business Correspondent is also indicated in the EXCEL sheet sent to your email ID.

Permanent Enrolment Centers are set up in each BDPO and MC office of your district. Some number of additional mobile enrolment teams as indicated below has been provided to you till July 31st. These may be deployed at places you think most appropriate for enrolling the maximum number of left-out pensioners.

Name of District	Additional Enrolment teams	Name of District	Additional Enrolment teams
Rewari	12	Fatehabad	10
Mohindergarh	13	Kaithal	10
Mewat	12	Bhiwani	10
Kurukshetra	10	Ambala	16
Panchkula	10	Palwal	06
Jind	10	Faridabad	14
Panipat	10	Sirsa	20
Karnal	10	Sonepat	34

You are directed not to change the process at your level. The concept adopted is of the Financial Inclusion (FI) model. The electronic transfer of benefits into the bank account of the beneficiary is leveraged upon the FI model. The district administration is required to monitor the service quality of the BC at the CSP and at the Permanent Enrolment Centers.

Director